

**Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT**

Name of Center: Helping Hands Preschool& Child Care		Enrollment: 80	License ID: 4197000092
Street: 4405 Central Street	City: Sioux City	IA Zip Code: 51108	County: Woodbury
Mailing Address: 4405 Central Street			
Mailing City: Sioux City	IA	Zip Code: 51108	
Director's Name: Amanda Boisen		Center Phone Number: 712-239-0515	
On-Site Supervisors: Na		E-Mail Address: hhpreschoolandchildcare@yahoo.co	

Date of Complaint: 10/25/2013

Date of Visit: 10/25/2013

☐ Scheduled ☒ Unannounced ☐ NA

☐ Non-Compliance with Regulations Found ☒ Compliance with Regulations Found ☐ NA

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[] **PROVISIONAL** license from _____ to _____

[] SUSPENSION of License

[] REVOCATION of License

Summary of Complaint:

Complainant alleges that food (ice cream) was left on the tables overnight. Center is out of ratio around 8am and 3pm.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.15(5)b Sanitary and safe methods in food preparation, serving, and storage sufficient to prevent transmission of disease, infestation and spoilage are followed.

Inspection Findings:

Visited center on 10-25-13, 11-1-13 and 11-12-13. Talked with director Amanda B and several staff. Did not observe any food left on tables during any of my visits. The center had yogurt cups (that looked like ice cream cups) in the freezer. Everyone stated that these had been donated to the center on 10-24-13. All staff stated that food is never left on the lunchroom tables overnight. All rooms were in ratio during each visit.

Special Notes and Action Required:

Consultant's Signature:

A handwritten signature in black ink, reading "John J. Welch". The signature is written in a cursive style with a large initial "J" and a distinct "W".

Date:

11/20/2013